

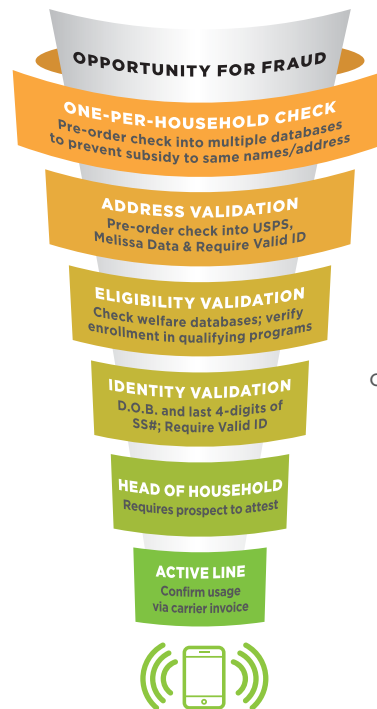
# Life wireless™ FACT SHEET

Life Wireless provides mobile phone service to eligible low-income families and individuals. Life Wireless is supported by the federal Lifeline program, which was created in 1985 to ensure that all Americans have access to quality telephone service. Potential subscribers must meet certain income-based eligibility requirements. Life Wireless service is limited to one per family or individual and cannot be combined with any other Lifeline offering. Life Wireless, based in Covington, GA is part of the Telrite Corporation.

## WHO QUALIFIES?

The exact requirements vary by state, but a subscriber generally is eligible to receive phone service from Life Wireless if they have a household income up to 135 percent of the federal poverty level or participate in one of the following government assistance programs:

- Supplemental Security Income
- Food Stamps
- Medicaid
- Federal Public Housing Assistance
- Veteran's Pension or Survivor's Pension



## SAFEGUARDING THE SYSTEM

Life Wireless is committed to preserving the integrity of the Lifeline program and helping those most in need obtain phone service. No Lifeline carrier has developed a more thorough system to prevent fraud than Life Wireless. We perform multiple checks on each potential customer to verify eligibility for service, and we require our sales agents to undergo extensive training to make sure that company policies are upheld!

**PHOTO ID and PROOF OF ELIGIBILITY  
REVIEWED and VERIFIED by  
NON-COMMISSIONED EMPLOYEES  
on 100% ORDERS**

## WHAT THEY RECEIVE

Lifeline-eligible customers receive a free mobile handset that includes:

- Voicemail
- Call Waiting
- MMS Picture messaging
- Text Messaging
- Caller ID
- Data

*Plans vary by state*

## THE LIFELINE PROGRAM

Life Wireless is supported by the Lifeline program, which was established in 1985 to help low-income people afford telephone service. The program is administered by the Universal Service Administrative Company (USAC) and is overseen by the Federal Communications Commission (FCC). No tax money is used to fund Lifeline, which is financially supported by the Universal Service Fund. Telephone companies are required to pay into the fund, though most pass on the cost through a fee that appears on monthly bills. Life Wireless and other telephone companies receive up to \$10 per month from the Universal Service Fund for each eligible Lifeline customer. The exact amount varies by state. Federal rules prohibit customers from receiving service from more than one Lifeline carrier at the same time.

**MEDIA INQUIRIES: 1-844-633-4259 [media.inquiries@lifewireless.com](mailto:media.inquiries@lifewireless.com) CUSTOMER SERVICE: 1-888-543-3620**

Life Wireless is a Lifeline supported service, a government assistance program. Only eligible customers may enroll in the program. See if you qualify for a free phone with free monthly service! Service is limited to one discount per household, consisting of either wireline or wireless service. Forms of documentation necessary for enrollment are listed below. Service is non-transferable. **IMPORTANT:** Consumers who willfully make a false statement in order to obtain the Lifeline benefit can be punished by fine or imprisonment or can be barred from the program. Forms of documentation necessary for enrollment: All subscribers will be required to demonstrate eligibility based at least on (1) Household income at or below 135% of Fed Poverty guidelines for a household of that size, or the percentage guideline for your State; OR (2) the household's participation in one of the federal assistance programs. 1 - current or prior year's statement of benefits from a qualifying state, federal or Tribal program. 2 - a notice letter of participation in a qualifying state, federal or Tribal program. 3 - program participation documents (e.g.: consumers SNAP card, Medicaid card, or copy thereof). 4 - other official document evidencing the consumer's participation in a qualifying state, federal or Tribal program. Income eligibility: Prior Year's state, federal or Tribal tax return, current income statement from an employer or paycheck. Social Security statement of benefits. Veterans Administration statement of benefits. Retirement/pension statement of benefits. Unemployment/ Worker's comp statement of benefits. Federal or Tribal notice letter of participation in General Assistance. Divorce decree, child support award, or other official document containing income information for at least three (3) months' time. Life Wireless will NOT retain a copy of this documentation. Telrite Corporation is an Eligible Telecommunications Carrier (ETC), doing business as Life Wireless.

Life Wireless Field Representatives are working diligently to provide phone service to those who most need it, and are required to direct your inquiries to the Life Wireless home office. If you are a representative of the media and need more information, please see the Media Contact information on the fact sheet or send inquiries to:

**MEDIA INQUIRIES:**  
**[media.inquiries@lifewireless.com](mailto:media.inquiries@lifewireless.com)**  
**1-844-633-4259**

We will respond quickly and will be happy to educate you on Life Wireless or the Lifeline program in general. Thank you for your understanding and cooperation.

**CUSTOMER SERVICE**  
**1-888-543-3620**