



# wireless™ CALIFORNIA FACT SHEET

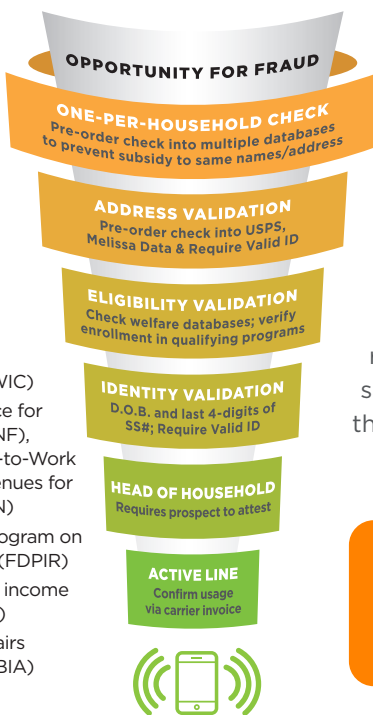
Life Wireless™ provides mobile phone service to eligible low-income Californians. Life Wireless is supported by the California LifeLine program through the federal Lifeline program, which was created in 1985 to ensure that all Americans have access to quality telephone service. Potential subscribers must meet certain income-based eligibility requirements, and service is limited to one per family or individual and cannot be combined with any other LifeLine offering. Life Wireless, based in Covington, GA is part of the Telrite Corporation.

## WHO QUALIFIES?

Subscribers are eligible for California LifeLine service if their household's total annual gross income does not exceed 150% of the California poverty line, or if someone in their household is enrolled in one of the following public-assistance programs:

- CalFresh/Supplemental Nutrition Assistance program (SNAP)
- Section 8 Federal Public Housing Assistance (FPHA)
- Medicaid/Medi-Cal
- Supplemental Security Income (SSI)
- Federal Veterans and Survivors Pension Benefit Program
- National School Lunch Program's free lunch program
  - Low-Income Home Energy (LIHEAP)
- Tribal TANF
- Women, Infants, and Children program (WIC)
- Temporary Assistance for Needy Families (TANF), CalWORKS, Welfare-to-Work (WTW), Greater Avenues for Independence (GAIN)
- Food Distribution Program on Indian Reservations (FDPIR)
- Head Start (meeting income qualifying standards)
- Bureau of Indian Affairs General Assistance (BIA)

For more eligibility information, visit [californialifeline.com](http://californialifeline.com)



## PROTECTING THE CALIFORNIA LIFELINE PROGRAM

Life Wireless is committed to preserving the integrity of the LifeLine program and helping those most in need obtain phone service. No Lifeline carrier has developed a more thorough system to prevent fraud than Life Wireless. Company employees perform multiple checks on each potential customer in real time to verify eligibility for service, and our sales agents undergo extensive training to ensure that company policies are upheld.

**PHOTO ID and PROOF OF ELIGIBILITY REVIEWED and VERIFIED by NON-COMMISSIONED EMPLOYEES on 100% ORDERS**

## WHAT THEY RECEIVE

Eligible Life Wireless customers receive a free smart phone with unlimited talk and text and 6GB of data

## THE CALIFORNIA LIFELINE PROGRAM

Life Wireless' monthly service offering is a federal Lifeline and California LifeLine service. Lifeline and California LifeLine are government assistance programs, and only eligible consumers may enroll. The programs are limited to one discount per household, and the service is non-transferable. Handsets are provided by Life Wireless and are not a government benefit. Coverage limitations such as weather, signal strength, and service outages may affect wireless mobile phone service, quality, or access to E-911 and/or 911 in the event of an emergency. By removing your wireless cell phone from a residence that does not have other phone services, residents may not have a way to make 911 calls during an emergency.

**MEDIA INQUIRIES: 1-844-633-4259 [media.inquiries@lifewireless.com](mailto:media.inquiries@lifewireless.com) CUSTOMER SERVICE: 1-888-543-3620**

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Life Wireless Field Representatives are working diligently to provide phone service to those who most need it, and are required to direct your inquiries to the Life Wireless home office. If you are a representative of the media and need more information, please see the Media Contact information on the fact sheet or send inquiries to:

**MEDIA INQUIRIES:**  
**[media.inquiries@lifewireless.com](mailto:media.inquiries@lifewireless.com)**  
**1-844-633-4259**

We will respond quickly and will be happy to educate you on Life Wireless or the Lifeline program in general. Thank you for your understanding and cooperation.

**CUSTOMER SERVICE**  
**1-888-543-3620**